

Orion Application Administrator

Work Location

- The work environment located in Pardis IRAN.

Grade

- Application Specialist

Reporting Structure:

- Directly responsible for SolarWinds Orion Network Applications
- Reporting to the NOC Manager

Description:

- The Orion Application Administrator is responsible for supervising and maintaining the organisation's suite of Orion Network Management Software through best practices. The Orion Application Administrator is also responsible for day to day operations and maintenance of the Orion Network Management Software suite of applications. The Orion Application Administrator is also managing the installation, configuration, patching, upgrading, and documentation of the company's investments in Orion Applications and continual alignment with company strategy.

Responsibilities:

- Responsible for the successful operations of the network management applications.
- Actively managing day-to-day implementation and support activities on all network management applications.
- Monitoring the performance and use of Orion Network Management Software.
- Quality assurance of Network Management Software implementations.
- Experienced in the management of all phases of the application lifecycle and best practices of software design within a large organization. This includes Design, Installation, Development, Testing (application code and user acceptance), and Deployment.
- Monitor, test fixes and organise updates as and when required.
- Oversee the development, implementation, and administration of NOC staff training procedures and policies.
- Identify new ways of improving the service operations with use of Orion Network Management Software to better meet business requirements.
- Manage the continuing operations of the Orion Network Management Software suite of applications.
- Work to ITIL specifications to further develop service desk practices and measures.

Qualifications, Experience & Skills:

- B.S. Degree in Computer Science or related field.
- Cisco consultant with extensive experience implementing large Network Management applications in the role of architect and developer.
- Formal training in Orion Network Management applications desirable

- A thorough understanding of ITIL and experience with implementing ITIL methodologies into an organization. ITIL Foundation Qualifications mandatory.
- Demonstrated experience with Orion Network Management Software considered highly.
- Proven communication and problem-solving skills to guide and assist the user group on issues related to the design, development, and deployment of the Orion Network Management implementations.
- In-depth knowledge of the technical solutions underpinning the Orion Network Management Software.
- 5+ years working in a NOC and/or Network Department.
- Excellent communication skills (Oral and written).
- Deadline-driven; detail oriented; focus on continuous improvement.
- Team player, work well across functions and levels.
- High integrity and business ethics
- Fluency in English. Farsi Preferable.
- Good understanding of telecoms/ISP business and local market dynamics.